



HARBOURFRONT · TORONTO · CANADA

Tuesday, December 05, 1995.

United Laboratories of Canada  
Downsview, Ontario  
M3J-2P8.

Dear Sir:

For a number of years now, our condominium which is an upper class style unit located on Toronto's lake front, has been dealing with United Laboratories of Canada, and serviced by Mr Art Howard.

We have been most impressed with the service and attention given to us in this relationship, but none more than a recent trip when Art demonstrated a new enzyme and de-greaser for our garbage bins, chutes floors etc., called Turbo-Zyme and Zyme-out.

In the past, we have been using either solvent based de-greasers and were getting complaints from the owners, or enzyme based material which quite frankly did not do the job. Although we were initially reluctant to purchase a larger amount we started with only a 22 litre (5 gallon pail), we are delighted with the results.

The bins and compactor are sparkling clean, as is the floor and walls in the re-cycle room. Our chutes have no odour and there is no need for an expensive odor cover-up machine we were thinking of installing.

Areas that were not even soluble to the toxic solvents are now disintegrated, and my staff is happy to be able to perform their duties in this area, with no health risk from chemicals.

Thanks to United Laboratories once again for excellent products and services.

Sincerely Yours,

Hugh Lewis  
Maintenance Man.

C.C. Ken Knights  
Property Manager.