



July 27, 2007

Joseph Szymoniak
United Laboratories
Local Sales Representative
731 Four Mile Road, NE
Grand Rapids, MI 49525

Dear Joseph,

We are writing you to say a "Big Thank You" for selling such a great product. That product would be United Laboratories, 148 NutCracker.

In the trucking business, we have come across many of frozen bolts nuts shims you name it. Prior to you stopping by our shop, we have used many of products with no results. Often the end result was using the torch or drilling and tapping.

Since giving the 148 NutCracker to our mechanics we have heard nothing but "How does this stuff work?" or "What is this stuff? It just melts the rust right away!"

We here at ALTL garage in Hudsonville, MI just wanted to let you know how much we appreciated you Joseph Szymoniak as our sale representative and supplying us with such a great hard working product called 148 NutCracker.

Thank you,

A handwritten signature in black ink, appearing to read 'Don Wilson', written in a cursive style.

Don Wilson
Shop Foreman
ALTL, Inc